

2000-493-C 223088
AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Zone Telecom, Inc.
 Company Name

856-667-2550
 Telephone #

RECEIVED

Dbaf/ka
#3 Executive Campus, Suite 520
 Mailing Address

MAR 20 2019

Cherry Hill, NJ, 08002
 City, State, Zip Code

PSC SC
 MAIL / DMS

Same as Corp
 Business Location

Same as Corp Camden
 City, State, Zip Code County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation

Mailing Address: 75 Beattie Place

City, State, Zip Code: Greenville, SC 29601-2134

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Daniel Boynton (President)
General Manager (Include address if different than above.)
856-667-2550 / 856-667-2551 / dboynton@zonetelecom.com

Telephone Number Facsimile Number E-mail Address

B. Jill Papenhausen
Customer Relations /Complaints Representative (Include address if different than above.)
813-843-9857 / 856-667-2551 / jpapenhausen@zonetelecom.com

Telephone Number Facsimile Number E-mail Address

C1. Jill Papenhausen
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
856-414-6932; cell: 813-843-9857 / 856-667-2551 / jpapenhausen@zonetelecom.com

Telephone Number Facsimile Number E-mail Address

C2. 866-333-9663
Customer Contact (Toll Free Number)

D. Tiffany Franzky
Engineering Operations (Include address if different than above.)
856-414-6930 / 856-667-2551 / tfranzky@zonetelecom.com

Telephone Number Facsimile Number E-mail Address

E. Carol Coyle _____

Test and Repair (Include address if different than above.)

856-414-6871 / 856-667-2551 / ccoyle@zonetelecom.com

Telephone Number

Facsimile Number

E-mail Address

F. Carol Coyle _____

Emergencies (During non-office hours)

856-236-8970 / 856-414-2551 / ccoyle@zonetelecom.com

Telephone Number

Facsimile Number

E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Jill Papenhausen _____

Regulatory Officer (Include address if different than above.)

856-414-6932; cell: 813-843-9857 / 856-414-2551 / jpapenhausen@zonetelecom.com

Telephone Number

Facsimile Number

E-mail Address

H. Eamon Egan _____

Dual Party Mailings (Name)

3 Executive Campus, Suite 520, Cherry Hill, NJ 08002

Mailing Address

856-667-2550 / 856-667-2551 / eegan@zonetelecom.com

Telephone Number

Facsimile Number

E-mail Address

I. N/A _____

Interim LEC Fund Mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

J. Michael Herpen _____

Universal Service Fund Mailings (Name)

3 Executive Campus, Suite 520, Cherry Hill NJ 08002

Mailing Address

856-414-6886 / 856-414-6932 / mherpen@zonetelecom

Telephone Number

Facsimile Number

E-mail Address

K. Michael Herpen _____

Gross Receipts Mailings (Name)

3 Executive Campus, Suite 520, Cherry Hill, NJ 08002

Mailing Address

856-414-6886 / 856-414-6932 / mherpen@zonetelecom.com

Telephone Number

Facsimile Number

E-mail Address

L. Michael Herpen _____

Lifeline Mailings (Name)

Mailing Address

856-414-6886

/ 856-414-6932

/ mherpen@zonetelecom.com

Telephone Number

Facsimile Number

E-mail Address

This form was completed by (print name)

Signature

Title

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

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